

TEN FREE PARTS TECHNICIAN RED SEAL PRACTICE QUESTIONS (240P).

QUESTIONS	COST	LAST CHECKED
10, multiple choice, answers explained	Free. No account, no email	October 4, 2026

Ten 240P Parts Technician questions in the format of the Red Seal exam: four options, one correct answer, no trick questions. They are free to use, print and share. There is nothing to sign up for on this page.

01 How to use these

The questions come from the TicketPrep 240P bank and are spread across the exam's work activities in the order and roughly the proportion the Red Seal Program publishes for this trade: A (performs common occupational skills), B (performs customer service), C (performs parts acquisition), D (performs warehousing and inventory), E (applies business practices). Answer each one before opening the explanation. Every explanation covers all four options, because, in the Red Seal Program's words, the incorrect options on the exam are not always obvious, and knowing *why* they are wrong is most of the skill.

- **Pace.** The Red Seal Exam Preparation Guide gives four hours of writing time; for the 120 questions on this exam that is about 2 minutes per question. Try these at that pace.
- **Print.** The printed version shows the questions and the answer key without the explanations, so it works as a handout. The explanations are on the web page.
- **Mark.** The Red Seal Exam Preparation Guide gives the pass mark as 70 percent; seven of ten here is the same bar.

02 The questions

A parts technician counts flat washers on a counting scale. The empty bin weighs 180 g, 25 sample washers weigh 60 g, and the bin full of washers weighs 1 380 g. How many washers are in the bin?

- A. 425 washers
 - B. 480 washers
 - C. 500 washers
 - D. 575 washers
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A parts technician has a customer's account, with phone number and charge history, open on the counter computer and must step into the warehouse for a few minutes. What does the technician do with the computer?

- A. Lock the screen so a password is needed to return.
 - B. Turn the monitor off and leave the account open on screen.
 - C. Minimize the account window behind the catalogue.
 - D. Close the account and leave the catalogue open.
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A retail customer needs a starter for the only vehicle she uses to get to work, and the store has none. The supplier's next delivery is in 3 days, and a sister branch 20 km away has two on the shelf with a delivery run due this afternoon. What does the parts technician offer?

- A. A starter listed for a similar model that is on the shelf now.
- B. An order on the supplier's next stock delivery in 3 days.
- C. A rush order from the supplier with overnight freight.
- D. A branch transfer on today's delivery run.

On a busy morning a shop's service writer phones in an order for six different parts for two jobs. What does the parts technician do before ending the call?

- A. Repeat the order total and the shop's account number.
- B. Read back every part number, quantity and delivery time.
- C. Ask the service writer to call back once the parts are picked.
- D. Note the order, then confirm it by email at day-end.

A customer at a small-engine shop needs a carburetor for a riding mower and gives the mower's model number from the label under the seat. The engine is from a different manufacturer than the mower. What does the parts technician ask for?

- A. The identification numbers on the engine itself.
- B. The mower's serial number from the same seat label.
- C. The mower's year of purchase from the sales receipt.
- D. The mower's deck width and the blade length.

A customer standing in front of a minivan points to the cracked headlamp on his left. The dealer's catalogue lists the assembly as 'LH' and 'RH.' Which listing applies?

- A. Either one, since headlamp assemblies are made to fit both sides.
- B. The LH assembly, since it is on the customer's left as he faces it.
- C. The RH assembly, since sides are named from the driver's seat.
- D. The LH assembly, since 'left-hand' means the curb side.

At an independent jobber, a carrier's driver delivers a carton with one corner crushed and asks for a signature. The contents cannot be seen. Company policy is to accept damaged packaging only with the damage recorded. What does the receiver do?

- A.** Write the damage on the delivery receipt before signing.
- B.** Sign the receipt, then call the supplier about the damage.
- C.** Refuse the carton and have the driver take it back.
- D.** Sign the receipt and photograph the carton for the file.

An electrical wholesaler's system takes available stock (on hand less quantity committed to open orders) plus quantity on order, and orders up to the max when that total is at or below the min. A connector has a min of 12 and a max of 40; 11 are on hand, 3 are committed and 3 are on order. How many does the parts technician order?

- A.** 0 units
- B.** 26 units
- C.** 29 units
- D.** 32 units

Counting a bearing distributor's shelf, a counter finds 3 bearings numbered 6206 in the bin for 6205. What is done with them?

- A.** Pull them and leave them off both count sheets.
- B.** Count them as 6205, the number on the bin they are in.
- C.** Leave them and add the 6205 bin as a second location for 6206.
- D.** Count them as 6206 and move them to the 6206 bin.

A customer needs 170 L of hydraulic oil. A 205 L drum costs \$1 089.00 and a 20 L pail costs \$129.90; partial pails are not sold. How much less does the drum cost than enough pails?

- A. \$15.15
- B. \$80.10
- C. \$201.08
- D. \$339.90

03 Answer key

QUESTION	ANSWER	WORK ACTIVITY
Q1	C	Performs common occupational skills
Q2	A	Performs common occupational skills
Q3	D	Performs customer service
Q4	B	Performs customer service
Q5	A	Performs parts acquisition
Q6	C	Performs parts acquisition
Q7	A	Performs warehousing and inventory
Q8	C	Performs warehousing and inventory
Q9	D	Performs warehousing and inventory
Q10	B	Applies business practices

More free questions

For the 240P exam itself, the 240P exam guide covers the work activities, their weights and how the exam is scored, and the 240P Parts Technician practice exam page describes the full TicketPrep 240P question bank. The same free format is available for the other 14 trades, plus the free guides on the pass mark, question counts, exam day and how to study.

310S**Automotive Service Technician
questions****310T****Truck and Coach Technician
questions****309A****Electrician questions****403A****Carpenter questions****421A****Heavy Duty Equipment Technician
questions****332A****Hairstylist questions****433A****Industrial Mechanic Millwright
questions****313A****Refrigeration & AC Systems
Mechanic questions****415A****Cook questions****307A****Steamfitter/Pipefitter questions****456A****Welder questions****306A****Plumber questions****429A****Machinist questions****442A****Industrial Electrician questions****HUB****All free practice questions****GUIDES****The Red Seal exam, explained**

How these questions are written and checked: how our questions are made. Found a mistake? Tell us and we will fix it.

05 Questions by exam block

Working on one part of the 240P exam? Each block has its own page with five more free questions, the tasks the block covers and their weights.

BLOCK A • 15.8% OF THE EXAM

Safety, Tools & Communication

BLOCK B • 21.7% OF THE EXAM

Customer Service & Quotes

BLOCK C • 24.2% OF THE EXAM

Identifying & Sourcing Parts

BLOCK D • 25% OF THE EXAM

Warehousing & Inventory

BLOCK E • 13.3% OF THE EXAM

Pricing, Invoicing & Payments